



## Administrative Services- Code Enforcement Unit

### 2025 Executive Summary\*

	Month		Annual						
	January 2024	January 2025	2021	2022	2023	2024	Projected 2025	2024-2025 % Δ	
<b>Public Response Office</b>									
Citizen Complaints Received	1,782	1,887	13,534	18,177	20,669	23,414	22,644	-3.3%	
Graffiti Citizen Complaints Received <sup>1</sup>	858	1,518	13,075	14,864	14,436	13,713	18,216	32.8%	
New Short-Term Rental (STR) Complaints	83	93	442	764	883	944	1,116	18.2%	
STR Cases Closed	50	59	516	473	807	777	708	-8.9%	
Code Enforcement Citations Issued	113	228	1314	1517	1,337	1,991	2,736	37.4%	
Parking Citations Issues <sup>2</sup>	130	97	555	794	700	1,102	1,164	5.6%	
Percentage of Cases Closed with no Fines Issued	0	84	0	0	0	0	84	NEW	
<b>Animal Protection Services**</b>									
Calls Received By Dispatch	7,336	7,897	84,365	70,142	82,528	92,027	94,764	3.0%	
Calls Handled By Officers in the Field <sup>3</sup>	1,911	2,124	24,688	26,128	24,269	25,009	25,488	1.9%	
Animals Impounded in the Field	512	759	7,178	7,160	8,050	7,755	9,108	17.4%	
Animal Protection Services Citations Issued	38	59	643	703	537	717	708	-1.3%	
Animal Protection Services Fix-It Tickets Issued <sup>4</sup>	49	90	750	908	692	1,072	1,080	0.7%	
<b>Sterilizations</b>									
Animal Foundation	349	459	3,305	4,624	4,872	6,622	5,508	-16.8%	
Heaven Can Wait	943	989	8,473	9,810	10,922	10,200	11,868	16.4%	
Total Sterilizations <sup>5</sup>	1,292	1,448	11,778	14,434	15,794	16,822	17,376	3.3%	

### Notes & Highlights

\*- Due to the COVID-19 Pandemic, only essential calls were handled from the beginning of March 2020 to the beginning of May 2020. This was the result in the reduction of staffing to comply with physical distancing practices.

\*\* - Due to the COVID-19 Pandemic and the challenges of scheduling the public to pick-up and adopt animals, call response changed for some lower priority calls for Animal Protection Services (formerly Animal Control) resulting in fewer animals being impounded and a lower amount of calls handled in the field.

1- The dramatic increase in graffiti cases being handled is due in part to a goal to increase proactive graffiti removal.

2- This value includes first, second, and third citations for the same vehicle.

3- These calls are handled by Animal Control Officers working to cover over 8,000 square miles within unincorporated Clark County.

4- This value represents the number of Animal Protection Services Fix-It Tickets Issued by Animal Control Officers. If the owner does not fix the violation, it will require a court appearance.

5- Sterilizations were lower in 2020 and 2021 due to the COVID-19 Pandemic as these services were closed from the beginning of March 2020 to the beginning of May 2020, and slowly increased when allowed to reopen.

6- This statistic was added in 2025 and shows the percentage of cases closed during the month where voluntary compliance was obtained for Neighborhood Nuisance and Sign cases.